



Send questions with completed answers to:

Phone: (214)-818-9839  
E-Mail: [verifyi@volnow.org](mailto:verifyi@volnow.org)

**PROGRAM TEST QUESTIONS**

*VolunteerNow does not automatically grant membership into VeriFyi upon the completion of the test questions. By answering these questions, you are agreeing that you have read the Training Manual and intend to use the VeriFyi program for the sole purpose of obtaining background information on potential employees or volunteers.*

**PLEASE TYPE OR PRINT CLEARLY TO ASSURE PROPER CREDIT AS THE PERSON WHO COMPLETED THIS TEST:**

Date:	Agency Name:		
Name:			
E-Mail Address:		Phone Number:	

**PLEASE CIRCLE OR HIGHLIGHT THE CORRECT ANSWER**

- TRUE FALSE 1. Before submitting a name to VeriFyi, the "Background Verification Release Form" (Waiver) must be signed by the volunteer /employee and kept on file?
- TRUE FALSE 2. The "Background Verification Release Form" must be re-signed yearly?
- TRUE FALSE 3. The Criminal History could contain information believed to be expunged by the volunteer/employee?
- TRUE FALSE 4. You may retain a copy of the criminal record for your records.
- TRUE FALSE 5. You have 30 days to make a decision regarding employee/volunteer before t the report gets purged by VolunteerNow.
- TRUE FALSE 6. A volunteer/employee may copy his/her criminal history record.
- TRUE FALSE 7. VolunteerNow establishes your acceptance criteria.
- TRUE FALSE 8. Only persons trained by VolunteerNow may view the criminal history.
- TRUE FALSE 9. VeriFyi is a FBI fingerprint check.
- TRUE FALSE 10. You can give your VeriFyi user ID # and password to anyone on staff.
- TRUE FALSE 11. There is no grievance process available to volunteers/employees who believe the information in the criminal history report is incorrect.
- TRUE FALSE 12. The VeriFyi criminal history check should be your only means of risk management.
- TRUE FALSE 13. VeriFyi provides support for questions regarding criminal history information.
- TRUE FALSE 14. The results, criminal records, will remain on the website for 30 days.
- TRUE FALSE 15. I can start using VeriFyi without DPS approval.

*You should get a response via email within 1-2 business days. Thank You! -- VeriFyi Staff*